

At the British Council Teaching Centre Jordan, we want to provide a **positive and safe place to learn**, where our staff and students feel happy.

This means each person gets **equal respect**; the same respect for staff, including our security team, our cleaners, our students, our teachers and all visitors to the building.

Any negative behaviour towards another person will not be tolerated by the British Council.

Examples of serious negative behaviour are:

- Swearing or using abusive language to teachers or other students
- Refusing to participate in lessons and being rude to the teacher
- Verbal or physical threatening behaviour toward others
- Fighting with others or any kind of violence
- Bullying others

If you behave badly in classes, your teacher will talk to you and give you a verbal warning, and inform the management team for recording purposes.

If your bad behaviour continues, you will be asked to talk to a manager and this will be recorded with your signature.

If this behaviour persists, you could be asked to leave the British Council. In the case of Young Learners, we will contact your parents for a meeting.

When you come to the British Council you agree to this behaviour policy and that you will **contribute to creating a positive and respectful environment** for all.

At the British Council we are committed to working for international understanding and we share the belief that cultural relations is the way in which international understanding happens. We have 5 important values that guide what we do and the way we work - valuing people, integrity, mutuality, creativity and professionalism.

Valuing people:

- We treat people with courtesy and respect
- We listen to what people have to say and respond helpfully
- We give people the opportunity to use and develop their talents
- We value diversity